# MONDAY 11TH SEPTEMBER

### Meet the team - Royal South Hants Hospital, 11am - 3pm

Our Quality Improvement team alongside some of our Side-by-Side network members will be answering your QI questions, helping you get started with your project and providing advice on how to include patients and community members.

### QI Cafe, Model for Improvement - Online, 12pm - 12.30pm

Come along and find out how the model for improvement can help you structure your improvement initiative.

## **TUESDAY 12TH SEPTEMBER**

#### QI Cafe, Happier Working Lives - Online, 1pm - 1.30pm

Join us to see how creating a happy working environment can impact our staff and patients.

#### Live Q&A - Online, 2pm - 3pm

Not sure exactly what QI is or how to start with improvement? Do you need some support or advice on which tools would be the best for you to use? Are you interested in including service users in your project but you're not sure how?

Our panel of staff and community experts will be able to answer all of your questions.

### WEDNESDAY 13TH SEPTEMBER

#### QI Cafe, "How do I know if QI is required?" - Online, 10am - 10.30am

Come and find out how we know if QI is required from what we do in our everyday working lives.

#### Meet the team - Western Community Hospital, 11am - 3pm

Our Quality Improvement team alongside some of our Side-by-Side network members will be answering your QI questions, helping you get started with your project and providing advice on how to include patients and community members.

#### **QI** Practitioner

Today is the last day of the current cohort of QI Practitioner. Check out social media to find out about some of the amazing initiatives they are currently implementing.

### THURSDAY 14TH SEPTEMBER

#### QI Session - Online, 9am - 10pm

Joe Blunden, Director of Communications and Engagement for NHS Elect will be delivering a session on Quality Improvement.

#### Meet the team - St Mary's Community Health Campus, 11am - 3pm

Our Quality Improvement team alongside some of our Side-by-Side network members will be answering your QI questions, helping you get started with your project and providing advice on how to include patients and community members.

#### QI Cafe, The fear of change - Online, 2pm - 2.30pm

Ever wondered why some people fear change? Come along and find out the theory behind it.

#### Why is QI important in healthcare? - Online, 3pm - 4pm

Dr Dan Bayliss, Chief Medical Officer, will be holding a session virtually to share the value and difference QI makes to health care and experience.

# FRIDAY 15TH SEPTEMBER

QI Cafe - The Hub @ St Mary's Community Health Campus, 12.30pm - 4.30pm Drop in and meet the team for a cup of tea, a cupcake (or two!) and to have a chat about all things Quality Improvement and Academy-related.

Patient Safety Incident Response Framework (PSIRF) - Online, 1pm - 1.30pm Find out what PSIRF is and what these means for patient safety and QI from Pauline Jeffrey, Head of Quality and Safety and Theresa Power, Patient Safety Specialist.

### NHS England Nursing Safety and Improvement - Online, 2pm - 3pm

Jane Murkin, Deputy Director for Nursing Safety and Improvement, NHS England

#### Reflections on the first QI week - Online

Sarah Williams, Director of Research and Improvement takes a look back over the week, what we've heard, things to celebrate and some thoughts on what happens next.