

RED2GREEN DAYS

Royal South Hants Hospital
Inpatient Rehabilitation Wards
0300 123 3914

Jo Candeias, Physiotherapist
Joanna.Candeias@solent.nhs.uk

What are Red and Green days?

- A process to help identify time wasted in a patient's journey
- Aim is to decrease unnecessary waiting for the patients
- Reporting tool which proactively progresses a patient's journey

Red day is when a patient receives little or no value adding care.

Examples:

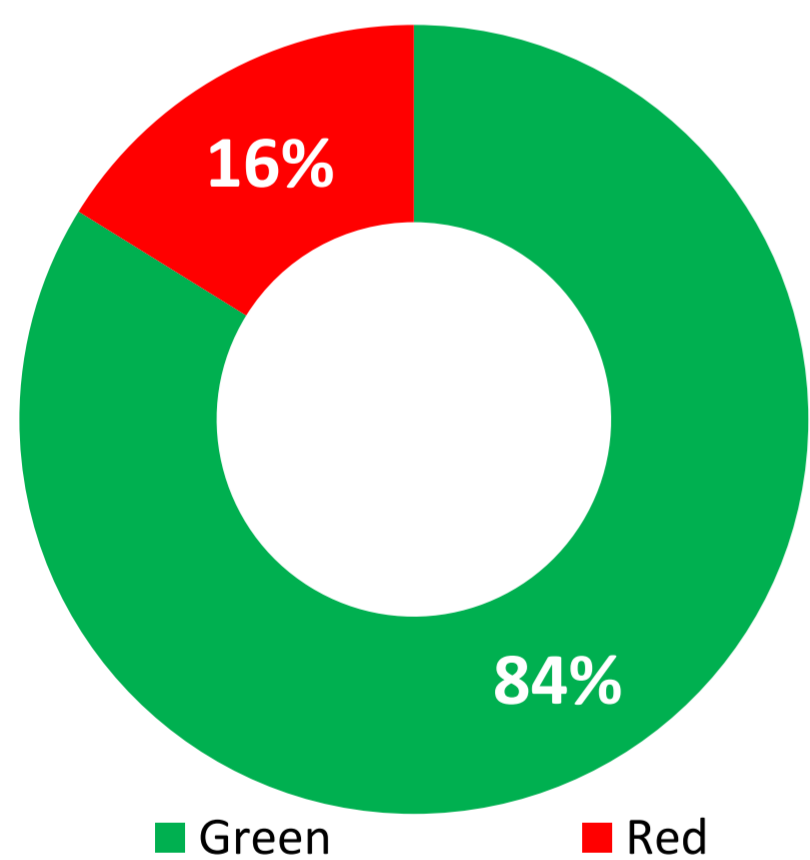
- Planned investigation, procedure or therapy did not take place;
- Discharge prescriptions delay discharge;
- Care arrangements are not in place for discharge.

Green day is when a patient receives care that progresses them towards discharge.

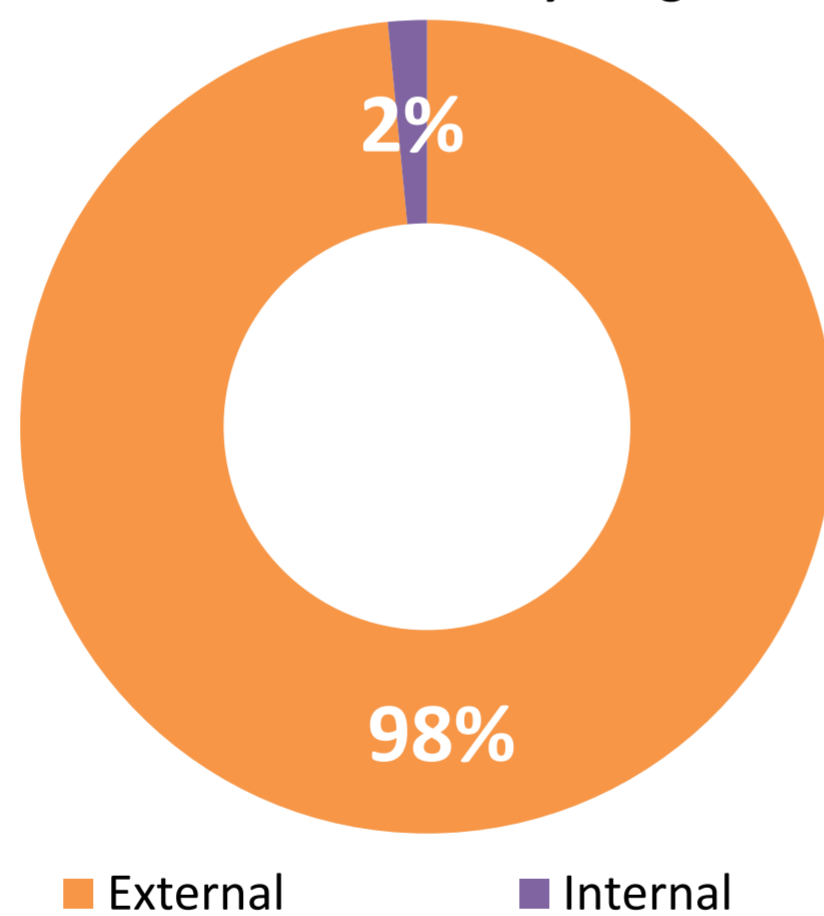
Examples:

- Everything planned or requested gets done;
- Everything is in place for a planned discharge to take place.

% of red & green days August 2020



% of external & internal delays August 2020



Problem:

- Difficulty in collecting information regarding patient's journey and causes of delays in order to affect change;
- Wards were utilising an excel page system that was time consuming, complex and not returning correct monthly data reports.

Aim/Objectives:

- Create a simple system of collection of Red2Green days to allow improved staff compliance and decrease frustration.
- To be able to collect and review monthly reporting data on usefulness of days on the patient's rehabilitation journey and causes for red days.

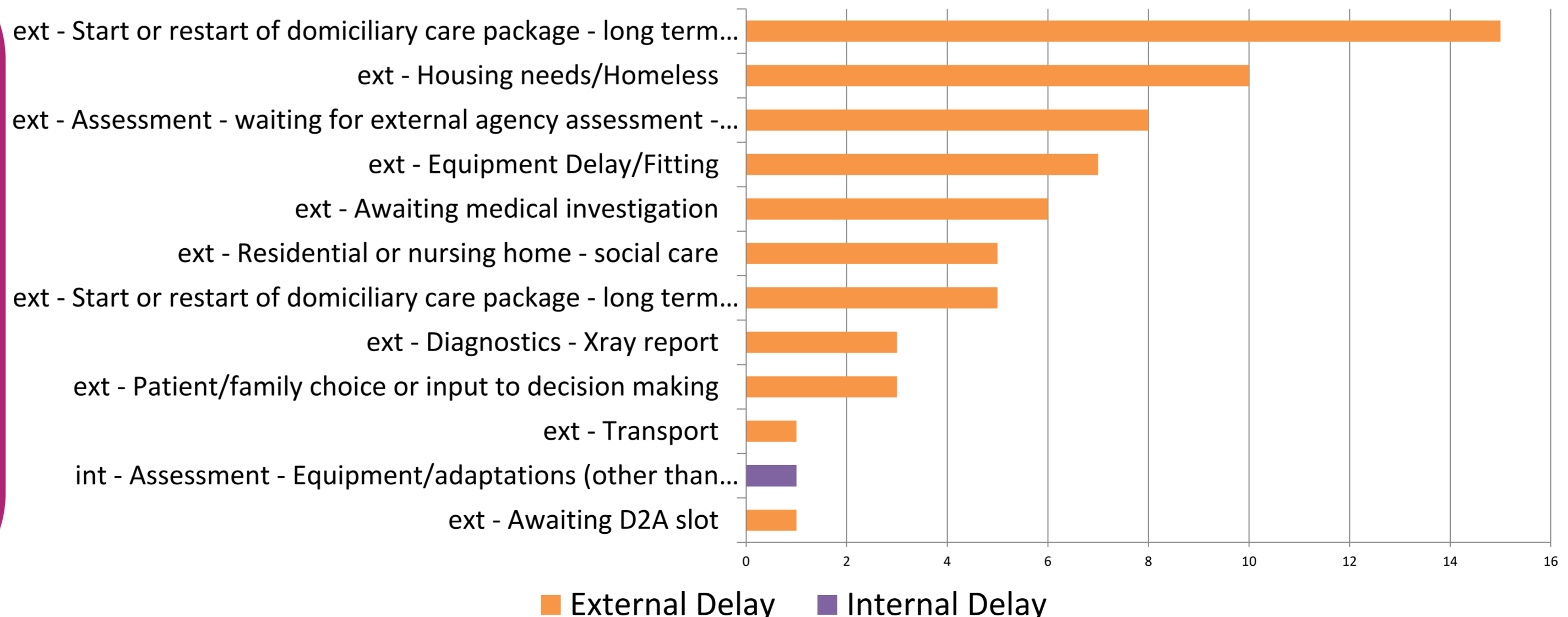
Method:

- Adults Southampton Transformation Team assistance and expertise to create a new data collection tool.
- To allow the ward to collect data in a simpler way through SystemOne.
- Daily Multidisciplinary Team Meetings were and are held to discuss, communicate and agree on optimal action plan towards discharge, as well as a predicted discharge date
- The patient is given a green or red colour daily
- This data is reported monthly to assist in the identification of ward/ service needs and areas of improvement.

Outcome:

- Daily meetings improve staff communication and patient journey.
- New SystemOne Red2Green collection is easy to use and allows an increase uptake from the ward staff;
- Monthly reports allow staff and management to identify trends and causes of red days- this in turn will highlight areas of improvement.

Delay reasons



Learning:

Be aware of who you can contact within the Trust to provide you with support if things are not working (e.g. Transformation Team, The Academy of Research and Improvement, Patient Systems Team). Don't be stuck with a method that does not work!